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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
Patent Application

Inventor(s): Partovi et al.

Serial No.: 09/466,236

Group Art Unit: 2768

Filed: 12/17/99

Examiner: Not yet assigned

Title: METHOD AND APPARATUS FOR ELECTRONIC COMMERCE USING A TELEPHONE  
INTERFACE

Form 1449

**U.S. Patent Documents**

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
<i>[Signature]</i>	A	*5,915,001	6/22/99	Uppaluru	379	88.22	11/14/96
	B						
	C						
	D						
	E						
	F						
	G						
	H						
	I						
	J						

**Foreign Patent or Published Foreign Patent Application**

Examiner Initial	No.	Document No.	Publication Date	Country or Patent Office	Class	Sub-class	Translation	
							Yes	No
<i>[Signature]</i>	K	EP0845894A2	6/3/98	EPO	H04M	3/50	XX	
<i>[Signature]</i>	L	WO 99/00758	1/7/99	PCT	G06F	17/60	XX	
<i>[Signature]</i>	M	WO 98/10361	3/12/98	PCT	G06F	17/60		

**Other Documents**

Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
	N	
	O	
	P	
	Q	
Examiner	Date Considered <i>4/29/02</i> <i>1/31/08</i>	

Examiner Initial citation considered. Draw line through citation if not in conformance and not considered.  
Include copy of this form with next communication to applicant.

\* These references were submitted to the USPTO on Form 1449 and IDS Form, submitted March 23, 2001.

<b>INFORMATION DISCLOSURE CITATION</b> PTO-1449		<b>CUSTOMER NUMBER</b>  58563	ATTORNEY'S DKT NO. 0055-0037CIP1		APPLICATION NO. 09/466,236		
			APPLICANT(S) Hadi PARTOVI et al.				
			FILING DATE December 17, 1999		GROUP 3625		
<b>U.S. PATENT DOCUMENTS</b>							
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
<i>[Handwritten initials]</i>	✓ 5,872,779	02-1999	VAUDREUIL				
	✓ 5,937,037	08-1999	KAMEL et al.				
	✓ 5,978,450	11-1999	MCALLISTER et al.				
	✓ 6,144,988	11-2000	KAPPEL				
	✓ 6,161,128	12-2000	SMYK				
	✓ 6,144,938	11-2000	SURACE et al.				
	✓ 6,189,008	02-2001	EASTY et al.				
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	✓ 6,483,523	11-2002	FENG				
	✓ 2003/0147518	08-2003	ALBAL et al.				
	✓ 6,807,574	10/2004	PARTOVI et al.				
	✓ 6,842,767	01/2005	PARTOVI et al.				
<i>[Handwritten initials]</i>	✓ 5,943,606	02/1996	OSDER et al.				
<b>FOREIGN PATENT DOCUMENTS</b>							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
						Yes	No
<b>OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)</b>							
<i>[Handwritten notes: Not available for review]</i>	<del>"Surf and Speak Services," M. BROWN, PC Magazine, March 21, 2000, p. 64.</del>						
	<del>"Spoken Language Recognition in an Office Management Domain," A. RUDNICKY et al., ICASSP '91, International Conference on Acoustics, Speech, and Signal Processing, May 1991, pp. 829-832.</del>						
	<del>"Integrated Audio-Graphics User Interface," IBM Technical Disclosure Bulletin, April 1991, pp. 368-371.</del>						
	<del>"Voice Augmented Menu Automated Telephone Response System," IBM Technical Disclosure Bulletin, Feb. 1995, pp. 57-62.</del>						
	<del>"Speech Recognition-Kurzweil Brings Voice Dictation to Windows," BYTE Magazine, August 1994, p. 48.</del>						
EXAMINER <i>[Signature]</i>			DATE CONSIDERED <i>6/22/07 1/31/08</i>				

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 809; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

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<b>FOREIGN PATENT DOCUMENTS</b>							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
						Yes	No
<b>OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)</b>							
<i>As available for review</i> <i>RMP</i> <i>RMP</i> <i>RMP</i> <i>RMP</i>	"Human Factors and Voice Interactive Systems," Daryle GARDNER-BONNEAU, 1999 Kluwer Academic Publishers, Norwell, MA, USA, "IVR For Banking and Residential Telephone Subscribers Using Stored Messages Combined With a new Number-to-Speech Synthesis Method." Pages 237-255.						
	"Call Center Products," Edify Corp., copyright 1994-1999, printed from the website <a href="http://www.edify.com">www.edify.com</a> .						
	Co-pending U.S. Application Serial No. 09/513,237 filed February 24, 2000; entitled "Method and Apparatus for Content Personalization Over a Telephone Interface" by PARTOVI et al.						
	Co-pending U.S. Application Serial No. 11/009,789, filed December 10, 2004; entitled "Method and Apparatus for Content Personalization Over a Telephone Interface" by PARTOVI et al.						
EXAMINER <i>[Signature]</i>				DATE CONSIDERED 6/22/07 1/31/08			

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